

GENERAL CONDITIONS OF SALES

All our prices include the stay tax and the VAT. They are meant for one person, half-board (breakfast and diner). Drinks and other goods are not included.

- 25% of prepayment are necessary to confirm your reservation and the balance is to be paid 1 (one) month before the arrival.

The “All-included” services (ski-pass and ski pack) can be reserved at the latest 3 (three) days before the arrival day.

Means of payment:

The payment of the prepayment and the balance is done by:

- credit card on the phone 04-79-83-09-20 (with secured payment)
- bank transfert (we send you the details when needed)

A letter or mail of confirmation, with the sales general conditions, is sent to you within the next 8 days.

Cancellation policy:

If the booking is cancelled by the customer, we will charge:

- from 90 to 60 days before arrival: 25% of the total amount by person
- from 60 to 30 days before arrival: 50% of the total amount by person
- from 30 to 15 days before arrival: 75% of the total amount by person
- from 15 days to the depature day: 100% of the total amount by person

Others:

Our pet friends are charged 50€ and we have to be informed when booking.

For any special menu, vegeterian, vegan, diet, that is different from the half-board menu, we will charge 25€ more per person.